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SERVICE HOTLINE

REFERENCE NUMBER: 52/2015

16 April 2015

TEMPORARY SWITCH-OFF OF EQUITY AND CURRENCY DERIVATIVES REPORTS ON THE JSE WEB SITE - URGENT

The JSE currently provides a range of Equity Derivatives and Currency Derivatives reports on the JSE web site (www.jse.co.za). As part of the ITAC project to upgrade the systems that supports the Equity and Currency Derivatives markets, we need to identify the active users of these reports.

In order to obtain the necessary information, we are requesting your active participation in this exercise by confirming your usage of these reports.

Your company has been identified by the JSE teams as participant in the markets. Please can you verify and confirm whether any of the listed reports are accessed by your company.

Please complete one or both market specific questionnaires, attached to this notice, and send it to email address MDDataUsage@jse.co.za. Depending on the range of reports accessed, you will need to complete one or both questionnaires. **We need your support in completing this by no later than Thursday, 23 April.**

Temporary switch-off of access to the reports

On the basis that the JSE might not make contact, via this notice process, with every user, the JSE will also, as a last resort, temporarily switch off access to all the reports for a two day period from **Tuesday, 21 April to Wednesday 22 April.**

The only way to gain access to the reports during this two day period is to contact our Client Services Centre Team who will provide the report(s) in a temporary alternative manner after gathering the relevant information. The reports will be available in the current manner after the two day verification period. CSC can be contacted via email address customersupport@jse.co.za or via telephone number 011 520 7777 (until 19:00) and then 011 520 7900. Note that the email address is only monitored up to 18:30 so any communications after that time will have to be via telephone.

We thank you for your co-operation and look forward, where relevant, to receiving your completed questionnaire(s).

Market / Service:

EOD Dissemination – Equity
Derivatives and Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact us via MDDataUsage@jse.co.za

Issued By:

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Market Data Department